



# ORR Monitoring Control the Risk Before It Controls Your Operations



## Elevate Monitoring with AI & Predictive Insight

ORR Protection delivers real-time remote monitoring with intelligent fault detection and predictive diagnostics. Our AI-driven platform integrates with fire suppression and alarm systems to identify risk early, automate compliance, and prevent failure.

### Enhanced Point ID Notification Feature

ORR Protection's Enhanced Point ID Notification system delivers precise, real-time identification of fire protection alarms, pinpointing the exact detector, device, or suppression system activation. This technology eliminates guesswork, accelerates response times, and ensures immediate corrective action for mission-critical environments such as data centers, telecommunications hubs, battery energy storage systems (BESS), power generation facilities, and industrial complexes.

### Enhanced Contact ID Benefits for First Responders

- Detailed event categorization, including fire, smoke, supervisory, and trouble alarms.
- Dispatch centers that enable responders to arrive better informed and equipped.
- Geolocation tracking of alarm sources improves situational awareness and reduces response time.
- Integrates with municipal and industrial fire control centers for enhanced coordination and faster decision-making.

# The ORR Difference

At ORR Protection, we believe that not all monitoring companies are equal. We are uniquely positioned to provide monitoring, testing, inspection, and maintenance that go above and beyond.



## NFPA 855 Remote Monitoring for Off-Gas Detection

Early detection of lithium-ion off-gassing enables immediate intervention, supports NFPA 855 compliance, and reduces operational risk.

## Point ID Notifications

Pinpoint the exact location of battery issues for faster troubleshooting and resolution.

## Compliance and Reporting

Access real-time performance, maintenance, and compliance reporting backed by a UL and FM approved central station—simplifying audits and ensuring regulatory alignment.

## Mobile App & Push Alerts

Instant alerts are sent to facility teams via an integrated mobile platform.

## AI-Enhanced System Monitoring & Predictive Diagnostic

Real-time monitoring and AI-driven diagnostics that identify risk early, automate compliance, and prevent system failure across mission-critical operations.

### 2-Ring Commitment



- Answered within two rings of alarm signal transmission
- Dedicated intervention specialists reduce false alarms and protect continuity
- Continuous monitoring support from ORR Protection

### 24/7 Site Monitoring



- Guaranteed monitoring at all contracted sites
- 24/7/365 coverage
- Leveraging 20+ years of experience in monitoring

### Redundant Locations



- Full operational redundancy when needed most
- 24-hour backup power to ensure uninterrupted service

### Mobile App



- Monitoring in the palm of your hand
- AlarmAccount SMS automatically notifies designated contacts with a secure web app link following an alarm
- Contact ID monitoring with device point ID available on most systems
- Cancel or request dispatch directly within the app
- In-app chat with emergency contacts to share critical incident details
- Place accounts in or out of Test Mode to help prevent false alarms

### Geo-Diverse Locations



- Fully redundant central stations in Lake Forest, CA and Irving, TX
- Strategic geographic placement to minimize disruption from natural disasters or regional outages

### Customer Service



- Highly trained, dedicated alarm agents
- Elite recruiting standards
- Comprehensive training academy
- TMA Five Diamond certified
- Dedicated conversions team for seamless onboarding

### After-Hours Tech Support



- After-hours support for monitoring faults
- Dedicated support for the AlarmAccount SMS mobile app

- UL 827, UL 827A, & UL 827B approved
- FM approved
- Certifications and listings: CA (AC07829), TX (B13486, ACR2919), IL (127.001717), NV (NV20071044222), TX (B13486, ACR2919), AL (1456), TN (2206), VA (11-7288), UT (7714529-6501), MI (3601207982), FL (EF20000505), OK (AC1035), AZ (21585-0), OR (0148), DE (2009102033, CSRSL-0038), AR (CMPY0002994), MD (107-1445), and NYFD Approved

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